



Bodriggy Patient Participation Group

Meeting Agenda Tuesday 06 June 2017 at 2pm

at

Bodriggy Health Centre Hayle

Apologies: Donna Anton

Agenda Items: -

1. Matters arising from previous meeting
2. Practice Pharmacist – how to get patients to feel comfortable about seeing the pharmacist
3. Medicines Optimisation
4. Friends and Family Test Results
5. Increase in workload. Suggestions for alternative communication methods at the practice.
6. DR. from Jeremy Preedy and Rachel from Praze Surgery – I see that the Government are looking to impose extra hours on surgeries in the evening and the weekend. What effect would this have on the surgery?
7. Boots Pharmacy changes in Hayle (closure of Foundry Chemist and reduction in opening hours at the large Boots store Marsh Lane).
8. AOB
9. Date for next meeting

Dear Colleague,

Re: Community Pharmacy and Repeat Prescription Ordering Processes

As you know over the years Cornwall and Isles of Scilly Primary Care Trust, and now Kernow CCG, has continued to focus its work on medicines optimisation including the reduction of medicine waste. Over the next year we are committed to improving the overall management of repeat prescribing systems in primary care particularly focusing on improved patient safety, but also aiming for a reduction in medication waste.

Kernow CCG has this year seen an increase in both prescribing spend and the number of items dispensed from community pharmacies. This increase aligns to the national and wider local picture, however, the increase in dispensed prescription items was greater than anticipated, particularly during the summer months.

Many local practices have expressed concerns around the ordering of repeat prescriptions.

We have also collected an increasing number of reports of patients receiving medication they do not need, nor have requested. As I'm sure you can appreciate, if patients are receiving medication of which they have plenty at home or no longer take, this is not only a waste of resources, but can be unsafe and could lead to patient harm. Concern about patient safety is the main reason these issues are reported to the CCG.

The Medicine Management team at Kernow CCG will be supporting a review of GP practice repeat prescription processes to understand the complexity of this activity. We anticipate making recommendations to CCG member practices regarding safe management of the repeat prescription process and if necessary recommend changes in the way repeat medicines are ordered.

In due course we will also be setting up a working group with local stakeholders to include Cornwall Local Pharmaceutical Committee, NHS England, GP practice teams and patient representatives, as well as engaging and working with you. These actions will be undertaken as part of the plan to improve repeat prescribing systems and are in line with actions undertaken in other areas of the country, to address emerging concerns with repeat prescription processes.

The GPhC has produced a Professional Reference Guide for Repeat medication management, prescription collection and delivery services. This guide sets out expected standards and Kernow CCG expects your

Pharmacy's SOP for this area of practice, to reflect these standards. <http://www.rpharms.com/unsecure-support-resources/repeatmedication-management--prescription-collection-and-delivery-services.asp>

The CCG value your support in helping to meet the medication management needs of our local community. I would value your continued support, during the challenging times ahead, to help the local health economy improve medicines optimisation and where necessary make changes to repeat prescribing systems in primary care to improve patient safety and reduce wastage across the health economy.

Please do not hesitate to contact me or another member of the Medicines Management Team

(Kccg.prescribing@nhs.net) if you'd like to discuss the issues raised in this letter in further detail or if you'd like to be involved in this or other future work.

Best Wishes.

Yours Sincerely,



Georgina Praed

Head of prescribing and Medicines Management

Kernow CCG

Copy to:-

Phil Yelling, Cornwall LPC

Dr Peter Merrin, Cornwall LMC

Acknowledgement to North Somerset CCG and South West prescribing Group for producing this letter